

MMS House of Delegates

Zoom Basics for Attendees

To fully participate in the HOD First Session, including voting, please be sure to download the latest version of Zoom on your computer using this link: <https://zoom.us/download>. This link will work for Mac and Windows machines. For the best experience, Zoom apps for mobile devices should only be used as backup if your computer's internet connection is lost. Please use your App Store (Apple)/Google Play Store (Android) to install the latest version of the "Zoom Cloud Meetings" app.



Install Zoom

[Zoom download](#) options include desktop/laptop and browser extensions.



Visit Zoom's Resources

- [Zoom Getting Started](#)
- [Quick Start Guide](#)
- [Zoom Help Center](#)
- [Frequently Asked Questions](#)



Take Time to Practice

If you are new to Zoom, take time to practice with a Zoom meeting and run through an [audio test](#) and [video test](#)



Details and Documents

Get to know [the HOD details](#). Print any documents you may need or download them on a separate device/screen for quick reference.



Set the Scene

Find a quiet space without background noise and use a headset to help you clearly hear the meeting. Closed captioning services are available in Zoom.



Check Your Tech

Please "Check Your Tech" in advance of the meeting and contact AMSupport@mms.org with questions.



Visit the FAQ page for more information on additional helpful technology tips to help you best participate in the meeting.